

# LegalTry

*On-demand access to verified advocates*

## Software Development Scope of Work

Prepared for prospective development partners

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## Table of Contents

|                                                      |    |
|------------------------------------------------------|----|
| Table of Contents .....                              | 2  |
| 1. Introduction & Purpose.....                       | 3  |
| 2. Product Overview.....                             | 3  |
| 3. Users & Roles.....                                | 3  |
| 4. Business & Compliance Context .....               | 3  |
| 5. Target System Architecture .....                  | 4  |
| 6. Scope of Work — Functional Modules .....          | 5  |
| 6.1 Public Marketing Website (Tier 1) .....          | 5  |
| 6.2 Content Management System (CMS) .....            | 5  |
| 6.3 Customer Registration & Authentication .....     | 5  |
| 6.4 Advocate Registration & Onboarding.....          | 5  |
| 6.5 Case Management & Automatic Allocation .....     | 6  |
| 6.6 Consultations (Voice / Video / Chat) .....       | 6  |
| 6.7 Booking, Dispatch & Live Tracking.....           | 6  |
| 6.8 Payments, Billing & Payouts .....                | 7  |
| 6.9 Membership & Subscriptions.....                  | 7  |
| 6.10 Notifications .....                             | 7  |
| 6.11 Mobile Strategy — PWA, then Android & iOS ..... | 7  |
| 6.12 Admin & Operations Console .....                | 8  |
| 7. Non-Functional Requirements.....                  | 9  |
| 8. Security Requirements.....                        | 9  |
| 9. Third-Party Integrations.....                     | 10 |
| 10. Recommended Technology Stack.....                | 10 |
| 11. Key Data Entities .....                          | 10 |
| 12. Phased Delivery Plan (MVP-first).....            | 12 |
| 13. Acceptance Criteria .....                        | 13 |
| 14. Assumptions, Dependencies & Out of Scope .....   | 13 |
| 15. Vendor Proposal Requirements.....                | 14 |
| Appendix A — Legal Practice Areas.....               | 15 |
| Appendix B — Membership Plans (indicative).....      | 15 |
| Appendix C — Glossary .....                          | 15 |

## 1. Introduction & Purpose

LegalTry is a technology platform that connects the public across India with independent, Bar Council–enrolled advocates — instantly for emergencies, or scheduled to a chosen location. LegalTry is a technology intermediary; it is not a law firm and does not itself practise law or provide legal advice.

This document defines the complete scope of work for the design, development, integration, security, testing, and deployment of the LegalTry platform. It is issued to prospective software development vendors as the basis for proposals, estimates, and delivery.

This is a greenfield engagement: the selected vendor will build the entire platform from scratch. No existing code, content, or infrastructure is assumed or provided.

**Priority note.** The platform handles sensitive personal data, confidential legal matters, and online payments. Security and data protection are first-class, non-negotiable requirements — see Sections 4 and 8.

## 2. Product Overview

LegalTry offers three ways to reach a verified advocate:

- **Instant Legal Help** — 24×7 emergency response. The user connects to an advocate within minutes, or one is dispatched on priority to a police station, hospital, accident scene, or home.
- **Advocate at Your Location** — a verified advocate is scheduled to the user's home, office, court, or a property site, at a chosen time.
- **Instant Advice / Consultations** — voice, video, or chat consultations, on demand or scheduled.

The platform also offers annual memberships (individual and corporate) that unlock priority response and preferential rates, and operates a vetted advocate network onboarded through a Bar Council verification workflow.

## 3. Users & Roles

| Role                  | Description & primary needs                                                                                                                                          |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Customer              | Members of the public seeking legal help. Register via mobile OTP, create & track cases, request instant/scheduled help, consult, pay, and manage membership.        |
| Advocate              | Independent Bar Council–enrolled advocates. Apply and get verified, receive matched cases, accept/decline, deliver service, update case status, and receive payouts. |
| Operations / Dispatch | Internal staff who monitor incoming requests, oversee automatic allocation, manually dispatch/override, and handle escalations.                                      |
| Admin (full)          | Full operational and content control: verify advocates, manage cases, users, plans, payments, and site content.                                                      |
| Content Editor        | CMS-only access to manage public website content and SEO.                                                                                                            |
| Corporate Manager     | Buyer at a corporate account who manages covered employees/seats under a corporate plan.                                                                             |

## 4. Business & Compliance Context

#### 4.1 Bar Council of India (BCI)

LegalTry operates strictly as a technology intermediary. It must not represent itself as a law firm, must not breach BCI advertising norms, and must make clear that all advice and representation is provided by independent advocates. Compliance/transparency statements must be displayed.

#### 4.2 Data protection (DPDPA 2023)

The platform processes sensitive personal data (identity documents, contact details, confidential matter descriptions). It must comply with India's Digital Personal Data Protection Act, 2023 — lawful consent, purpose limitation, data minimisation, retention limits, encryption of PII in transit and at rest, and data-subject rights (access, correction, erasure).

#### 4.3 Payments & financial compliance

Payment collection must use an RBI-compliant gateway; card data must never touch LegalTry servers (PCI-DSS scope minimisation via the gateway). Advocate payouts, invoices, and GST handling must be supported.

#### 4.4 Confidentiality & privilege

Communications between a customer and their matched advocate are confidential. Access to matter details must be limited to the assigned advocate and authorised operations staff, and fully audit-logged.

### 5. Target System Architecture

For security and data isolation, the platform must be built as two separately deployed applications with two separate databases, so that a compromise of the public surface cannot reach customer PII.

#### Tier 1 — Public Website (no PII)

- Marketing website + CMS on the primary domain (e.g. [www.legaltry.com](http://www.legaltry.com)).
- Reads only a content database; holds no customer or advocate personal data.
- Statically generated / incrementally revalidated for speed and a minimal attack surface.

#### Tier 2 — Secure Portal (all PII)

- Customer and advocate logins, case management, bookings, messaging, payments — all sensitive data — on a separate subdomain (e.g. [app.legaltry.com](http://app.legaltry.com)).
- Owns the PII database with least-privilege credentials the public tier cannot reach.
- Hardened authentication, rate limiting, HTTPS-only, strict firewalling, and audit logging.

#### Shared services

- Admin/Operations console (staff-only, IP-restricted), SMS/email/push gateway, payment gateway, object storage, secrets manager, and observability.

**Isolation requirement.** The two databases must be genuinely separated (separate credentials at minimum; separate instances preferred). The public tier must have no network path to the PII database.

## 6. Scope of Work — Functional Modules

The entire platform is to be built from scratch. Each module below describes its full target capability; Section 12 sets out the phase in which each is delivered — Phase 1 ships lean “MVP” subsets of some modules so membership sales can go live quickly.

### 6.1 Public Marketing Website (Tier 1)

The public-facing site that markets the service, ranks for search, and converts visitors into help requests. The primary conversion action is “Get Emergency Help”.

- Home page: search-first hero, services switcher (emergency / advice / at-location), practice-area highlights, membership comparison, verified-advocate showcase, testimonials, FAQ.
- Emergency request capture (modal): name, phone, location, situation — routed to operations/dispatch as a lead.
- SEO landing pages for all legal practice areas, plus an index, with per-page metadata, canonical URLs, breadcrumbs and structured data (JSON-LD).
- CMS-managed standalone pages (About, Contact, Privacy, Terms, Refund, etc.).
- Membership plans display (individual & corporate) driving sign-up into the portal.
- Responsive design; WCAG-AA accessibility.
- SEO infrastructure: sitemap.xml, robots.txt, Open Graph, structured data; fast Core Web Vitals.

### 6.2 Content Management System (CMS)

A staff CMS so non-developers manage all public content without code.

- Manage hero copy, services, practice areas (with SEO fields), membership plans, advocate showcase, testimonials, FAQs, and arbitrary pages.
- Per-page SEO controls; publish/unpublish; menu placement; ordering.
- Role-based access (full admin vs content editor); secure login; audit trail of content changes.
- Media/image upload and management (to object storage).

### 6.3 Customer Registration & Authentication

Account creation and secure sign-in for the public.

- Registration via Indian mobile number with OTP verification (real SMS gateway; OTPs never shown on screen or returned to the client).
- Profile: name, email, address, PIN code; optional saved locations.
- Secure sessions (HttpOnly, Secure, SameSite cookies; strong signing secret from a secrets manager); expiry and logout.
- Rate limiting and lockout on OTP request/verify and login; abuse protection.
- Create & submit a case: raise an instant or scheduled help request — matter type, description, location, urgency, preferred time — from web, PWA, or app.
- Track cases in real time: live status, the assigned advocate, timeline, messages, documents, and notifications; full case history.
- Account management: profile edit, membership status, saved payment methods (tokenised), and data-export & deletion requests (DPDPA).

### 6.4 Advocate Registration & Onboarding

The vetting pipeline that brings verified advocates onto the network.

- Multi-step application: identity, Bar Council enrolment number & state, education, years of experience, practice areas, service areas/cities.
- KYC & document upload (ID, Bar Council certificate, photo) to secure storage; document review workflow.
- Payout/bank details capture (securely stored) for settlements.
- Admin verification workflow: review → verify / reject / request more info; only VERIFIED advocates can log in and receive cases.
- Advocate profile & availability management; featured-advocate flag for the public showcase.
- Application-status lookup for applicants (OTP-gated).

## 6.5 Case Management & Automatic Allocation

The core system that tracks every matter from creation to resolution — used by customers, advocates, and operations.

- Case intake from web, PWA, mobile, and emergency requests: matter type, urgency, service mode (instant/scheduled), location, and description.
- Automatic case allocation: on creation, the system auto-assigns each case to the best-matched VERIFIED advocate by practice area, service area/location, availability, and rating.
- Time-boxed accept/decline with automatic re-allocation on decline or no-response; manual dispatch override for operations.
- Case lifecycle with defined statuses (new → allocated → in progress → resolved / closed); assignment and re-assignment.
- Case timeline / activity log; internal notes; status updates that notify the customer.
- Secure per-case document exchange; confidential messaging between customer and assigned advocate.
- Scheduling for at-location visits (date/time, address, confirmation).
- SLA tracking for emergency response; escalation on breach.
- Full audit logging of who accessed each matter.

## 6.6 Consultations (Voice / Video / Chat)

Delivering advice remotely.

- Voice, video, and chat consultations via a real-time provider (e.g. Twilio / Agora).
- On-demand and scheduled consultation booking; reminders.
- Consultation records linked to the case; optional recording with consent.

## 6.7 Booking, Dispatch & Live Tracking

The on-demand engine for instant help and at-location visits — an “Uber-for-advocates” style flow with automatic advocate allocation.

- Flow: request → fare/price estimate → payment authorisation → automatic advocate allocation → live tracking → arrival OTP → service → completion OTP → settlement → rating.
- Transparent, upfront price estimate shown before confirmation.
- Real-time advocate location and ETA on a map (Google Maps integration).
- Arrival and completion OTP handshakes to confirm the physical meeting.

- Booking reference generation; cancellation and no-show handling.
- Two-sided ratings and reviews.

## 6.8 Payments, Billing & Payouts

End-to-end money movement across the platform.

- Payment collection via an RBI-compliant gateway (e.g. Razorpay): UPI, cards, net-banking, wallets. Card data never touches LegalTry servers.
- Per-service payments (consultation, dispatch, visit fees) with upfront quotes.
- Membership subscription billing (annual; individual & corporate); renewals, upgrades/downgrades, proration.
- Advocate payouts / settlements with platform commission, statements, and schedules.
- Invoices and GST-compliant tax handling; receipts to customers.
- Refunds and cancellations per policy; dispute/chargeback handling.
- Reconciliation and finance reporting; webhook-driven, idempotent payment status.

## 6.9 Membership & Subscriptions

Recurring plans that drive retention and preferential access.

- Individual plans (e.g. Essential, Family Shield, Premium) and corporate plans (e.g. Startup, Business, Enterprise).
- Plan entitlements enforced across the platform (priority response, included consultations, member counts, discounted rates, on-site visits, concierge).
- Corporate accounts: seat/employee management, pooled entitlements, dedicated manager, custom retainers.
- Self-service upgrade/downgrade/cancel; billing history.

## 6.10 Notifications

Reliable, multi-channel transactional messaging.

- SMS, email, and push notifications via real gateways (e.g. MSG91 / Twilio; FCM/APNs for push).
- Event-driven templates: OTP, case allocation, status changes, booking updates, payment receipts, reminders.
- Delivery behind a queue with retries; delivery logging; user notification preferences.
- In-app notification centre for customers and advocates.

## 6.11 Mobile Strategy — PWA, then Android & iOS

Mobile is delivered in stages: an installable Progressive Web App (PWA) at launch for immediate reach on any device, followed by native Android and iOS apps for both customers and advocates. All clients share one versioned API.

- Phase A — PWA (launch): installable (add-to-home-screen), responsive, offline-capable for key screens, web push; fast time-to-market from the portal codebase.
- Phase B — Native customer app (Android + iOS): registration/login, create & track cases, request instant help, booking & live tracking, consultations, payments, membership, notifications.
- Phase C — Native advocate app (Android + iOS): availability, incoming case/booking offers (accept/decline), in-app navigation, arrival/completion OTPs, case updates, earnings & payouts.

- One versioned mobile API serving PWA and native apps; secure token authentication; deep links; push via FCM (Android) and APNs (iOS).
- Google Play and Apple App Store submission, store-review compliance, and release management.
- Consistent design and feature parity across web, PWA, Android, and iOS.

## 6.12 Admin & Operations Console

The internal control centre for running the business.

- Dispatch console: live view of incoming requests, advocate availability, allocation status, and manual override.
- Advocate verification queue; customer & case management; membership & payment oversight.
- Role-based access control (operations, content, finance, full admin) enforced server-side on every action.
- Dashboards & reporting: volumes, response times, revenue, payouts, conversion.
- Staff-only access with IP allow-listing and strong authentication; full audit log.

## 7. Non-Functional Requirements

| Area          | Requirement                                                                                                                                  |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Security      | See Section 8. Security is a first-class, non-negotiable requirement.                                                                        |
| Privacy       | DPDPA-2023 compliance; PII encrypted in transit and at rest; consent & retention management; data-subject rights.                            |
| Performance   | Public site: fast Core Web Vitals, CDN-served. Portal APIs responsive under load; emergency dispatch optimised for minutes, not hours.       |
| Scalability   | Architected for pan-India growth (lakhs of users); horizontally scalable services; managed PostgreSQL; caching/Redis; queues for async work. |
| Availability  | Target 99.9% for the portal; health checks; graceful degradation; backups with tested restore.                                               |
| Accessibility | WCAG 2.1 AA on public and portal interfaces.                                                                                                 |
| SEO           | Server-rendered public pages, sitemaps, structured data, canonicals.                                                                         |
| Localisation  | English at launch; architecture ready for Hindi and regional languages.                                                                      |
| Observability | Centralised logging, metrics, error tracking, uptime & resource alerting.                                                                    |
| Auditability  | Immutable audit trail for access to PII/matters and for admin actions.                                                                       |

## 8. Security Requirements

**Context.** The platform stores identity documents, confidential matter details, and payment information, and authenticates members of the public. The following requirements are mandatory and will be independently verified before go-live.

- Authentication enforced server-side on every protected route and action — never in middleware alone.
- Session cookies: HttpOnly, Secure, SameSite; strong signing secret from a secrets manager; the application must refuse to start with a missing/weak secret.
- OTPs delivered only out-of-band (SMS/email); never returned to the client or logged. No demo/debug auth flags in production.
- HTTPS everywhere; HTTP→HTTPS redirect; HSTS. No sensitive cookie ever sent over plain HTTP.
- Rate limiting and lockout on all authentication endpoints (login, OTP request/verify).
- Role-based authorisation checked at the handler level; least privilege throughout.
- PII database isolated from the public tier; least-privilege DB credentials; encryption at rest.
- Secrets in a managed secrets store (e.g. GCP Secret Manager) — never in the repository or a readable .env.
- Input validation on every boundary; parameterised queries only; no unsafe eval/exec or user-controlled file writes.
- Standard security response headers (CSP, X-Content-Type-Options, Referrer-Policy, X-Frame-Options, HSTS).
- No known high/critical dependency vulnerabilities; regular patching; automated audits in CI.
- Infrastructure hardening: firewall exposing only 80/443; SSH via bastion/IAP only; least-privilege service accounts; disk/CPU alerting.
- Independent security review / penetration test before go-live, with findings remediated.

- Secrets rotation and a documented incident-response runbook.

## 9. Third-Party Integrations

| Capability                  | Provider (indicative — vendor may propose)                                       |
|-----------------------------|----------------------------------------------------------------------------------|
| Payments                    | Razorpay (UPI, cards, net-banking, wallets), or equivalent RBI-compliant gateway |
| SMS / OTP                   | MSG91 or Twilio                                                                  |
| Email                       | Transactional email (e.g. Amazon SES / SendGrid)                                 |
| Push notifications          | Firebase Cloud Messaging (Android) and APNs (iOS)                                |
| Voice / video consultations | Twilio or Agora                                                                  |
| Maps & tracking             | Google Maps Platform                                                             |
| Object storage              | Amazon S3 / Google Cloud Storage (documents, media)                              |
| Secrets management          | GCP Secret Manager / AWS Secrets Manager                                         |
| Analytics                   | Privacy-respecting web + product analytics                                       |

## 10. Recommended Technology Stack

The following stack is recommended for a fast, SEO-friendly, scalable, PWA-capable build. Vendors may propose equivalent alternatives with justification.

- Frontend & backend: Next.js (App Router) + React; server-rendered for SEO.
- ORM & database: Prisma with PostgreSQL (two separate databases per Section 5).
- Caching / queues: Redis (sessions/rate-limit at scale, background jobs).
- Mobile: an installable PWA first, then native Android & iOS (e.g. React Native) on one shared, versioned API.
- Hosting: cloud VM/containers behind HTTPS/CDN; managed Postgres; object storage; secrets manager.

## 11. Key Data Entities

Indicative core entities (the vendor will finalise the schema):

| Entity                         | Purpose                                                                                                        |
|--------------------------------|----------------------------------------------------------------------------------------------------------------|
| Customer                       | Registered user; profile, membership, saved locations, payment tokens.                                         |
| Advocate                       | Onboarded professional; credentials, KYC, practice/service areas, verification status, payout details, rating. |
| Case / Matter                  | The legal matter; type, urgency, service mode, status, assigned advocate, timeline, documents, messages.       |
| Booking                        | On-demand/at-location engagement; estimate, payment, tracking, OTP handshakes, rating.                         |
| Membership Plan & Subscription | Plan definitions (individual/corporate) and a customer's active subscription/entitlements.                     |

| Entity                     | Purpose                                                                      |
|----------------------------|------------------------------------------------------------------------------|
| Payment / Payout / Invoice | Money in (collections) and out (advocate settlements), with tax/GST records. |
| Notification               | Queued multi-channel messages and delivery status.                           |
| Document                   | Uploaded files (KYC, case documents) in secure storage with access control.  |
| Admin User & Role          | Staff accounts and RBAC permissions.                                         |
| CMS Content                | Pages, practice areas, plans, FAQs, testimonials, settings (Tier 1).         |
| Audit Log                  | Immutable record of PII/matter access and admin actions.                     |

## 12. Phased Delivery Plan (MVP-first)

**Goal — reach membership revenue quickly.** The platform is delivered in phases. Phase 1 is a lean, revenue-generating web MVP: the smallest build that lets LegalTry sell memberships to individuals (B2C) and companies (B2B) and honour them, with early fulfilment handled by operations staff (manual advocate allocation) rather than the full automated engine. Automation and mobile apps follow once revenue is flowing. The public website and an installable customer PWA begin in Phase 1; native mobile apps are Phase 2.

**“MVP” (Minimum Viable Product)** means the smallest version that is genuinely usable and delivers real value — enough to take payment and serve members — not a partial or non-working build.

### Phase overview

| Phase                                         | Goal                                                        | Scope summary                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------------------------------------------|-------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 0 — Foundation                                | De-risk before building                                     | Architecture, two-database security setup, environments & CI/CD, payment & SMS accounts, data schema, design system.                                                                                                                                                                                                                                                                                             |
| 1 — Web MVP: Sell & Serve (start immediately) | Take B2C + B2B membership revenue and honour it, on the web | Public site + CMS + SEO; B2C & B2B membership checkout, subscriptions, invoices/GST; customer accounts; installable customer PWA (add-to-home-screen, responsive, web push); corporate seat management; manual fulfilment via an Ops console (case creation → manual allocation → phone/scheduled consultation → status); admin-assisted advocate onboarding; security foundation + transactional notifications. |
| 2 — Mobile & Automation                       | Scale reach and reduce ops load                             | Native Android & iOS apps (customer + advocate); on-demand engine with automatic case allocation, live tracking & OTP handshakes; in-app voice/video/chat; advocate self-serve onboarding; per-service payments & advocate payouts; native push notifications.                                                                                                                                                   |
| 3 — Scale & Optimise                          | Grow and harden                                             | Advanced ops dashboards & analytics; automated payouts/refunds/reconciliation at scale; performance for lakhs of users; Hindi & regional languages; deeper matching & SLA automation.                                                                                                                                                                                                                            |

### Module-to-phase mapping

How each Section 6 module maps to the phases (Phase 1 delivers MVP subsets where noted):

| Module                                     | Phase | Notes                                                                                                       |
|--------------------------------------------|-------|-------------------------------------------------------------------------------------------------------------|
| 6.1 Public Website                         | 1     | Full — the storefront.                                                                                      |
| 6.2 CMS                                    | 1     | Full — content needed to market & sell.                                                                     |
| 6.3 Customer Registration & Accounts       | 1     | Full — required to buy & manage membership.                                                                 |
| 6.9 Membership & Subscriptions (B2C + B2B) | 1     | Core revenue engine — full in Phase 1.                                                                      |
| 6.8 Payments & Billing                     | 1 → 2 | P1: membership checkout, subscriptions, invoices/GST, refunds. P2: per-service payments & advocate payouts. |

| Module                                    | Phase | Notes                                                                                                             |
|-------------------------------------------|-------|-------------------------------------------------------------------------------------------------------------------|
| 6.4 Advocate Registration & Onboarding    | 1 → 2 | P1: admin-assisted onboarding of an initial verified panel. P2: self-serve application & verification at scale.   |
| 6.5 Case Management & Allocation          | 1 → 2 | P1: case creation, manual allocation, timeline, status, notifications. P2: automatic allocation & SLA automation. |
| 6.6 Consultations                         | 1 → 2 | P1: phone & scheduled (manual). P2: in-app voice / video / chat.                                                  |
| 6.10 Notifications                        | 1 → 2 | P1: transactional (OTP, receipts, case updates) + web push (PWA). P2: native mobile push.                         |
| 6.12 Admin & Operations Console           | 1 → 3 | P1: verification queue + manual dispatch + oversight. P2–3: advanced dashboards & automation.                     |
| 6.7 Booking, Dispatch & Live Tracking     | 2     | The on-demand engine — Phase 2.                                                                                   |
| 6.11 Mobile — PWA (P1) + native apps (P2) | 1 → 2 | P1: installable customer PWA (add-to-home-screen, web push). P2: native Android & iOS (customer + advocate).      |

### Getting to revenue even sooner

- **B2B first.** Corporate memberships are sold by your team, not a checkout — you can pre-sell corporate accounts during Phase 0/1 via a “Talk to our team” enquiry and manual invoicing, and onboard those companies by hand before the self-serve corporate portal is complete.
- **Optional Phase 1a (storefront-first).** Ship the public site + plan pages + early-bird / waitlist capture in the first few weeks, then switch on live checkout once payments and fulfilment are wired — so marketing can start immediately.
- **Do not sell before you can serve.** Membership sales must go live together with the Phase 1 fulfilment MVP; selling priority help that cannot yet be delivered creates refunds and reputation risk. Manual allocation is an acceptable launch mechanism.

## 13. Acceptance Criteria

- All modules meet the functional requirements in Section 6 and pass agreed test cases.
- All mandatory security requirements in Section 8 are met and verified by an independent security review with no unresolved high/critical findings.
- PII isolation demonstrated; no known high/critical dependency vulnerabilities.
- DPDPA data-subject flows (consent, export, deletion) function correctly.
- Payments, payouts, invoices and refunds reconcile correctly in staging.
- Documented deployment, environment configuration, secrets handling, and incident runbook delivered.
- Source code, CI/CD, infrastructure-as-code, and knowledge transfer handed over to the client.

## 14. Assumptions, Dependencies & Out of Scope

### Assumptions & dependencies

- Client provides brand assets, final copy, legal/compliance text, and real pricing.

- Client procures third-party accounts (payment gateway, SMS, maps, video, cloud) or authorises the vendor to.
- Client provides timely review/sign-off at each milestone.
- Legal review of terms, privacy policy, and advocate agreements is obtained by the client.

#### **Out of scope (unless separately agreed)**

- Provision of legal advice or advocate services (delivered by independent advocates, not the platform).
- Ongoing advocate recruitment/operations, and content authoring beyond initial seed content.
- Marketing, paid acquisition, and call-centre operations.
- Hardware procurement beyond cloud infrastructure.

## **15. Vendor Proposal Requirements**

Proposals should include:

- Understanding of scope and proposed technical approach (with any deviations from Section 10 justified).
- Phase-wise plan, timeline, and milestones mapped to Section 12.
- Team composition, roles, and relevant experience (bonus: legal-tech / payments / marketplace).
- Security approach and how the Section 8 requirements will be met and verified.
- Commercials: fixed-price or time-and-materials per phase, payment schedule, and assumptions.
- Approach to phased delivery, testing, quality assurance, and risk management.
- Warranty, support/SLA, and maintenance options post-launch.
- References and relevant case studies.

## Appendix A — Legal Practice Areas

Each will have a dedicated, SEO-optimised landing page:

| Practice area            | Practice area                 |
|--------------------------|-------------------------------|
| Criminal Law             | Civil Law                     |
| Family & Divorce         | Property Law                  |
| Consumer Law             | Labour & Employment           |
| Corporate & Business Law | Tax & GST                     |
| Cyber Law                | Banking & Finance             |
| Insurance Claims         | Recovery & Cheque Bounce      |
| Intellectual Property    | Arbitration                   |
| RERA                     | Legal Notices & Documentation |

## Appendix B — Membership Plans (indicative)

### Individual

| Essential | Family Shield (Popular) | Premium     |
|-----------|-------------------------|-------------|
| ₹499 / mo | ₹999 / mo               | ₹1,999 / mo |

### Corporate

| Startup     | Business (Popular) | Enterprise |
|-------------|--------------------|------------|
| ₹4,999 / mo | ₹14,999 / mo       | Custom     |

Prices are placeholders to be finalised by the client. Entitlements are configured per plan.

## Appendix C — Glossary

| Term                 | Meaning                                                                                       |
|----------------------|-----------------------------------------------------------------------------------------------|
| Advocate             | An independent, Bar Council–enrolled legal professional delivering services via the platform. |
| Case / Matter        | A legal matter raised by a customer and tracked through the platform.                         |
| Automatic allocation | System-driven assignment of a new case to the best-matched verified advocate.                 |
| PII                  | Personally Identifiable Information — protected under DPDPA 2023.                             |
| PWA                  | Progressive Web App — an installable, app-like web experience.                                |
| Tier 1 / Tier 2      | The public website (no PII) and the secure portal (all PII), respectively.                    |
| BCI                  | Bar Council of India.                                                                         |
| DPDPA                | Digital Personal Data Protection Act, 2023.                                                   |

**End of document.** LegalTry — Software Development Scope of Work v1.0 · Confidential.